

**SCHEDULE 2.4
TO THE
COMPREHENSIVE INFRASTRUCTURE AGREEMENT
SHARED RESOURCES**

Shared Resources

This is Schedule 2.4 (Shared Resources) to the Comprehensive Infrastructure Agreement between the Commonwealth and Vendor (the “Agreement”).

Pursuant to Section 2.4 of the Agreement, the following items are deemed Shared Resources:

- Help Desk Automated Call Distribution System (“ACD”)
- Richmond Enterprise Solution Center facility infrastructure (i.e., diesel generator, battery backup, UPS, etc.)
- Southwest Enterprise Solution Center facility infrastructure (i.e., diesel generator, battery backup, UPS, etc.)